

Coronavirus Protection Plan

We are excited to welcome you to Aesthetics by Laura Fay. We've introduced several protection measures to keep us all safe.

PRE-TREATMENT QUESTIONNAIRE

We will email you a health questionnaire which must be returned to us prior to your treatment day, to make sure you're well and safe to have your treatment. If you feel unwell, please do not attend your appointment, please reschedule by calling us directly.

ON ARRIVAL

Please arrive at the allocated time of your appointment, for social distancing purposes we will aim to stagger clients' arrivals. You will be required to wash and sanitise your hands; your therapist will then accompany you to your treatment room.

HAND SANITISER

We have placed a hand sanitiser in the treatment room.

PERSONAL BELONGINGS

Please limit what you bring with you.

PAYMENTS

We are now accepting payment by card or cash. You will be asked to pay a deposit or full payment for your treatment on booking over the telephone. We will require 48 hours' notice for any cancellations, to receive a refund. Please note this currently replaces our standard policy.

INCREASED HYGIENE MEASURES

Our premises are deep cleaned, and we will be disinfecting all touchpoint surfaces between appointments and clients.

TRAINING

All our team members have received extensive training on ensuring all treatments are conducted in a safe, hygienic, and professional manner.

We do appreciate your patience and support as we work through this together. If you have any concerns, please get in touch by calling us on 07500 307 688.